PRIVACY POLICY

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PRIVACY POLICY STATEMENT

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Legal Entity Advanced Worx 112 (Pty) Ltd t/a Adroit Technologies

Physical Address: 8 Waterford Office Park, Fourways, South Africa, 2055

Postal Address: PO Box 2904, Fourways, South Africa, 2055

Tel: +2711 658 8100

Fax: +2711 6588101

Email Contact: info@adroit.co.za

Website: www.adroitscada.com

Welcome to Adroit Technologies website.

Adroit Technologies has created this statement so that you understand the specific ways in which We demonstrate our respect for your privacy. We appreciate and value that you entrust us with your sensitive personal information, and the primary guide in our privacy policy is our professional and personal commitment to ensuring that you have confidence in our professionalism and dedication to client service.

This statement explains how we will collect, handle, store and protect information about you collected from:

- Our website
- Our mobile app
- Any other mode of interacting with you relating to Adroit Technologies communication.

By using the website, or continuing to receive communication, you agree to the use of such information in accordance with this privacy notice.

The core of our commitment is that we do not share any of the personal information that you entrust to us with any third parties for their marketing purposes. We treat your personal information with the utmost respect consistent with this privacy policy.

WHAT PERSONAL INFORMATION WE COLLECT:

We collect personal information about you for the purpose of offering or furnishing our products and services to you.

THE TYPES OF PERSONAL INFORMATION WE COLLECT MAY INCLUDE:

- Contact information, such as full name, postal and residential and e-mail address
- Bank details and financial history, including your transactions with us and our affiliated companies
- Information you may authorise us to obtain from others

- Information we receive from prospective client meetings
- Information from public sources (such as web directories and information).

Our website does not collect any personal information about you unless you specifically and knowingly provide such information. Visitors to our website may choose to interact with our website in ways that require us to gather personally-identifying information. For example, visitors may choose to submit a Request for Proposal on Our website. In each case, our firm collects such information insofar as is necessary or appropriate to fulfil the purpose of the visitor's interaction with our website.

Our company does not disclose personally-identifying information other than as described below. Visitors are never obligated to supply personally-identifying information, though the failure to disclose information may prevent them from engaging in certain website-related activities.

DISCLOSURE AND TRANSFER OF PERSONAL INFORMATION:

Adroit Technologies respects your privacy. We disclose personal information only to those employees and service providers who

- need to know that information in order to provide requested client services, and
- have agreed not to disclose it to others. Adroit Technologies does not otherwise share any personal information with third parties who are not service providers unless otherwise required or authorized by applicable law.

We may disclose information to comply with applicable laws and regulations, such as to respond to a subpoena or similar legal process, to protect against misuse or unauthorized use of our website, to limit our legal liability, and to protect our rights or to protect the rights, property, or safety of visitors of this website or the public, and to otherwise cooperate with law enforcement or regulatory authorities.

DATA RETENTION:

Adroit Technologies may retain your personal information as long as necessary for the provision of the services, internal analytical purposes, or to comply with its legal obligations, resolve disputes and enforce agreements (e.g. settlement).

The criteria used to determine the retention periods include:

- how long the personal data is needed to provide the services and operate the business
- the type of personal data collected; and
- whether we are subject to a legal, contractual or similar obligation to retain the data (e.g., mandatory data retention laws, government orders to preserve data relevant to an investigation, or data that must be retained for the purposes of litigation or disputes).

SECURITY:

Adroit Technologies. takes all appropriate measures reasonably necessary to protect against the unauthorized access, use, alteration, or destruction of personal information.

CHILDREN:

In order to respect the privacy of minors, Adroit Technologies, does not knowingly collect, maintain or process personal Information submitted online via our internet services by anyone under the age of 18.

DATA STORAGE ACCESS, THE RIGHT TO BE FORGOTTEN, AND DISPUTE RESOLUTION:

Adroit Technologies stores personal data for different periods of time consistent with the purposes for which they were originally collected, as subsequently further authorized, or when required or allowed under applicable law.

Individuals in South Africa have certain data subject rights which may be subject to limitations and or restrictions.

These rights may include the right to:

- request access to and rectification or erasure of their personal data
- obtain restriction of processing or to object to processing of their personal data; and
- the right to data portability.

If you wish to exercise one of the above-mentioned rights, please send us your request via email to the contact information at the end of this policy. Individuals in South Africa may also have the right to lodge a complaint about the processing of their personal data with their local data protection authority.

In addition to the rights above, Adroit Technologies is committed to providing all individuals with access to their personal data. If you believe that we may be processing data about you and wish to have access to that information, we can provide you with that data or at least an explanation of why we cannot do so in the particular context, such as if responding to the request would be unreasonably expensive.

Please also let us know if you have any questions, concerns, disputes, or issues. We are always open to dialogue to resolve issues. If your concerns cannot be resolved, we can enter into appropriate third- party neutral dispute resolution. If you need to reach us about a privacy or data protection issue, please contact us at the information at the end of this policy.

COOKIES:

This website uses "cookies," which may automatically collect certain information and data, including browser type, language preference, referring site, and the date and time of each visitor request. "Cookies" are small pieces of data sent to your computer browser from our web server and stored on your computer's hard drive.

The data identifies you as a unique user and facilitates your ongoing access to and use of this website. Cookies also help us diagnose problems with our server and the website. If you do not want us to use cookies when you use this website, you can adjust your internet browser settings not to accept cookies.

Your web browser's help function should tell you how to do this. However, without these identifier files you may not have access to many features that may make your browsing of our website smoother, and some of our services may not function properly. The company's purpose in collecting this information is to understand how visitors use our website and to help us improve the functionality of the website.

SELLING OF INFORMATION:

We do not sell your personal information.

BLOGS, FORUMS, WIKI'S AND OTHER SOCIAL MEDIA:

The Website or Mobile App may host various blogs, forums, wikis and other social media applications or services that allow you to share content with other users (collectively referred to as "Social Media Applications").

Any personal information or other information that you contribute to any Social Media Application can be read, collected and used by other users of that Social Media Application over whom we have little or no control. Therefore, we are not responsible for any Other user's use, misuse or misappropriation of any personal information or other information that you contribute to any Social Media Application.

INFORMATION SECURITY:

We use a range of physical, electronic and managerial measures to keep your personal information secure, accurate and up to date.

These measures include:

- education and training to relevant staff so they are aware of our privacy obligations when handling personal information;
- administrative and technical controls to restrict access to personal information on a 'need to know' basis;
- technological security measures, including fire walls, encryption and ani-virus software; and
- physical security measures, such as staff security passes to access our premises.

Although we use appropriate security measures once we have received your personal information, the transmission of data over the internet (including by e-mail) is never completely secure. We endeavour to protect personal information, but we cannot guarantee the security of data transmitted to us or by us over the internet.

THIRD PARTY REQUESTS:

If you are submitting a personal information request on behalf of someone other than yourself, please contact us by using the "Contact us" section below and include proof that you are authorized to make the request. This may be in the form of a written authorization signed by the person whom you are acting on behalf of or a valid power of attorney.

PRIVACY POLICY CHANGES:

Although most changes are likely to be minor, Adroit Technologies may change its privacy policy from time to time, and at our firm's sole discretion. Our firm encourages visitors to check this page for any changes to its Privacy policy. Your continued use of this site after any change in this Privacy policy will constitute your acceptance of such change.

Contact Us:

If you have any questions or comments about our privacy policy, or if you are located in South Africa and wish to exercise your rights as described above, please feel free to contact:

Company Name: Advanced Worx 112 (Pty) Ltd

Contact Email info@adroit.co.za

Appointed POPIA Representative: David Wibberley

REVISION RECORD OF THIS DOCUMENT

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1	3/11/2026	D Wibberley	Original	D Wibberley